



**AAL FORUM 2017, Coimbra, Portugal
EKTG Interactive Workshop Wednesday Oct 4, 2017**

**Better education and understanding supporting increasing adoption of
AAL Solutions in practice**

Rationale & objectives:

EKTG addressed these topics at the AAL Forum in Switzerland and elsewhere. Since then we have had closer collaboration with colleagues and we wanted to extend those early initiatives to a wider Forum in Portugal. EKTG have reviewed the effects of financial stringency on the statutory bodies in Europe and beyond, the need for wider understanding of assistive living technologies, needs, and applications of practical cost effective services. The session summarised cost effective Active Assisted Living, Digital Services, and Technology systems, their application and identify specific education formats using AAL Forum participants.

The main effort of this session was spent matching opportunities offered by AAL Forum Solutions, the EU Blueprint, and topics raised in earlier AAL events.

We also aimed to promulgate opportunities for education and training for these groups and how these can be launched speedily. During the debate we asked participants 'What can you do?'

Session Objectives:

- To summarise examples from across Europe that provide cost effective data and specific education formats identified within the Rationale
- To identify issues and actions that will act as a basis for a Report that will be shared with AAL Forum, EU Officials, and others at both national and local levels
- To promote systems to enable policy makers, service providers, users and their families to understand the benefits to society
- For all participants to have gained and contributed to a greater personal knowledge of the areas under discussion
- For all participants to have identified at least 2 actions that they can personally and immediately undertake to further education and better application of Active Assisted Living Technology, Digital Services, and Technology Services within their locality to the benefit of their ageing population
- EKTG has been working with activators in these groups to collaborate EKTG were delighted to have major contributions with EU DG CONNECT Blueprint Champions, using our leadership position and well recognised links across Europe to drive the People Goals through the promulgation of digital health literacy. This session opportunity can contribute to the adoption of AAL Solutions to the wider Blueprint. We were delighted to be joined by an excellent group of contributors, especially Birgit Morlion, [the newly appointed Official at EU DG CONNECT](#), who has taken on the roles performed earlier by our long standing contact Peter Wintlev - Jensen who is moving sections within the system.

Speakers:

- Senior personnel from several EU Countries including EKTG International Ambassadors, Users, EU Officials, Industry, Academics, Health Professionals, from Belgium, Greece, Netherlands, Switzerland, Spain and UK including:
- Christiane Brockes-Bracht, Head of TMT Services, Medical College in Zurich University, also EKTG International Ambassador, Switzerland
- Maggie Ellis, EKTG Co-ordinator and Lead Academic, Enterprise, LSE
- Luis Fareleiro, Coimbra University and glamhealth Medical Services, Portugal
- Richard Foggie, Leads on 'digital' in the electronics team – Smart X, IoT, Knowledge Transfer Network, UK
- Henk-Herman Nap, Vilans, The Netherlands
- Sofia Moreno-Perez, Independent Consultant, Madrid and also EKTG International Ambassador, Spain
- Birgit Morlion, DG CONNECT, Luxemburg
- Padmanabhan Raguraman - [Telehealth/Care Navigators Clinical and Service Lead](#), East London NHS Foundation Trust, UK
- Piedade Santareno Forte, a User and Teacher, Coimbra, Portugal

Summary of agenda

1. Introduction (2 minutes) **Maggie Ellis**

To summarise issues on this theme and outline options for specific schemes to ensure users are included in this endeavour- what Europe wants (5 minutes)

Birgit Morlion, EU DG Connect

2. Educating the professionals (10 minutes)

Christine Brockes-Bracht, and Luis Fareleiro,

Establishing need for Continual Professional Development (CPD)

Identifying systems of Secondary and Tertiary qualifications

Listing known Vocational qualifications e.g. apprenticeships

Bringing professionals together to agree standards

Interactive discussion of these topics and identification of two essentials for plan (10 minutes)

3. Educating the users, their families and carers (8 minutes)

Piedade Santareno Forte and Sofia Moreno - Perez

Creating an appropriate face to face programme and online marketplace

Interactive Discussion on these topics (6 minutes)

4. Overview of options and systems (12 minutes):

Richard Foggie, Padmanabhan Raguraman and Henk - Herman Nap

- Intensive sessions for policy makers and budget holders
- One day courses for medical professionals
- Two day courses for field workers
- Longer courses for specialists
- Shorter sessions for users, families etc.
- Other options for learning

Interactive discussion of these topics and identification of two essentials for plan (8 minutes)

4. Meeting legal and ethical requirements (4 minutes) **Maggie Ellis**

- Specific European and country requirements to create and drive commitment
- Audit of achievement and progress

Interactive discussion of these topics and identification of two essentials for plan (8 minutes)

5. **Debate with audience/round table lists** (10 minutes) **Richard Foggie**

- 6. Leading the Debate
- What can you do?

To deliver the actions outlined in the Objectives
Identify participants who will take actions forward

6. Summary of identified issues and actions (12 minutes) Maggie Ellis

Final debate and proposals for report

Outcomes:

This session asked all participants to list “What can YOU do?”

- To Summarize identified issues and actions, which will form the basis of a report that will be shared with AAL, EU Officials and others, that will act as a basis for action at both national and individual levels
- For all participants to identify their greater personal knowledge and understanding of these areas
- For all participants to contribute their personal knowledge and understanding of these topics
- For all participants to have identify at least 2 actions that they can personally and immediately undertake to further the awareness of these services within their locality to the benefit of their ageing population

The session identified some gaps needing to be bridged to the delivery of AAL technological solutions to the ageing well in Europe and the EU Blueprint.

A further report on issues raised will follow soon.